

**UNIVERSITY GLEN HOMEOWNERS' ADVISORY COUNCIL**  
**Thursday, July 15th, 2021 6:00 pm VIA ZOOM only**

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**Thursday, July 15th, 2021 6:00 pm VIA ZOOM only**

**1) Meeting Minutes**

- I. **Call to Order** – Chair, Sandi Boyd
  - a. Sandi Boyd called to order the meeting at 6:05pm.
  - b. HAC members in attendance:
    - Sandi Boyd
    - Tom Bokhart
    - Carolyn Phillips
    - Melea King
    - Kevin Olson

There was a quorum.

**II. Report from Ventura County Supervisor Linda Park's Office - Steve Offerman:**

- a. Steve Offerman announced that on Thursday, July 26<sup>th</sup> at 6:30 PM, Supervisor Parks will be hosting a fire safety townhall at the Oak Park Community Center in Oak Park (1000 Kanan Rd.). The fire chief will be there, as well as Cal Fire, non-profits who work to increase fire safety, and experts in vegetation management. The meeting will not be live streamed or recorded, however, the informational slides will be uploaded to Supervisor Park's website after the meeting.
- b. Sandi Boyd, HAC Chair, asked Steve Offerman if she could make a general announcement to the community in order to get as many residents to attend the fire safety townhall as possible. Steve Offerman responded that everyone was welcome.
- c. Steve Offerman further reported that Ventura County recently purchased two new helicopters which tripled the water drop capacity of the fire fleet in Ventura County. Ventura County also entered into a collaborative agreement with the insurance industry for two more short-term temporary use helicopters.
- d. Tom Bokhart, HAC Member, asked Steve Offerman to summarize how University Glen's property taxes flow through the tax assessor's office, what exactly we are paying for that is retained by the county and what portion goes on to the Site Authority. Bokhart asks that Offerman bring this summary to the next HAC meeting, if possible. Offerman responded that he would be happy to delve into these issues and report back next month. Sandi Boyd, HAC Chair, added that she would like to know what exactly makes up the County General Fund. Offerman explained the General Fund is used to pay for county employees, fire, water, and sewage districts, among other things.
- e. Steve Offerman reported that Supervisor Parks asked him to look into the construction of a bike path between CSUCI and Camarillo. Offerman says that he

has made some inroads with Pleasant Valley Parks and Recreation and the Ventura County Transportation Commission regarding this matter.

- f. Simhan Mandyam, townhome owner, asked Steve Offerman what Ventura County's plan is for emergency and disaster management. Steve Offerman responded that the County utilizes the sheriff's office of Emergency Services that coordinates with the fire department for emergency management countywide. Carolyn Phillips, HAC member, added that she thinks the question may be more specifically about evacuation plans for University Glen. Offerman responded that he does not have the answer but would look into it.

III. **Approval of Previous Month's Meeting Minutes** - Chair Sandi Boyd

- a. Meeting minutes have been approved and will be uploaded to the University Glen website soon.

IV. **Public Safety Report (CSUCI Police Department)**

- a. Officer Arnie Camp (CSUCI PD) reported that by mid-August we can expect the CSUCI campus to be almost back to "business as usual". This means an increase in traffic as well as fuller parking lots. On University Drive, the University is finishing up their solar project so you may see construction crews. CSUCI PD has been receiving reports of various phishing and phone/email scamming, so be mindful of computer and social media safety.
- b. Tom Bokhart, HAC Member, asked Officer Camp if the campus was now open to pedestrians. Officer Camp responded that yes campus is now open for pedestrians. However, he is unsure what COVID related regulations may in effect.

V. **BrightView Landscape Report -- Lazaro Ramos & Jose Diaz:**

- a. Jose Diaz, the Enhancement Manager for BrightView, reported that the Townhouses and Single Family Homes associated with Phase 1 of the Landscape Refurbishment Project has been completed as of June 2021. Diaz has been and will continue to monitor the health of the newly installed plants and adjusting irrigation or replacing plants as necessary. Any plants that need to be replaced will all be replaced at once as Brightview's expense. If you have concerns regarding Phase 1 of the Landscape Refurbishment Project, please email [uglandrefurb.phase1@gmail.com](mailto:uglandrefurb.phase1@gmail.com).
- b. Sandi Boyd, HAC Chair, asked Jose Diaz what he believes is causing stress and/or the death of some new plants installed during Phase 1 of the Landscape Refurbishment Project, Jose Diaz responded that he thinks the biggest issue right now is with the kangaroo paws. The issue with the kangaroo paws is that they were not planted soon enough after being delivered to the site. Sandi Boyd reiterated that any plants that are replaced, as well as the labor used to replace them, will not be at the expense of the community.
- c. Simhan Mandyam, townhome owner, asked when the last time the irrigation controllers were updated, specifically, the time controllers and flow rates. Jose

Diaz responded that all irrigation was updated and reconfigured accordingly in Phase 1 once the new plants were installed. Lazaro Ramos, BrightView, added that Phase 1 will be monitored to make sure that especially during the first month, plants are receiving enough water. In addition, Phase 1 plants will receive water on a special schedule to ensure that the new plants receive enough water. The rest of the community will continue to be irrigated according to the regular schedule (Tuesdays, Wednesdays, and Saturdays).

- d. Tom Bokhart, HAC Member, asked if the irrigation zones were well segregated between the newly installed plants and the existing plants. Jose Diaz, BrightView, responded that there is no overlap between the irrigation systems.
- e. Simhan Mandyam, townhome owner, asked “Question on Phase-2, when will it overlap now that Phase-1 project is out of sync?”. Jake Friesen, CAM Manager, responded that Phase 2 of the Landscape Refurbishment Project is projected to occur in February-April of 2022 with Phase 3 occurring shortly after. Simhan Mandyam asked Jake Friesen if Phase 2 and 3 will overlap with the new budget cycle. Jake Friesen responded that Phase 1 was in Fiscal Year 2020-2021, Phase 2 will be completed in Fiscal Year 2021-2022, and Phase 3 will be completed in Fiscal Year 2022-2023.
- f. Carolyn Phillips, HAC Member, asked as a homeowner in Phase 1, why there was so much mulch falling onto the sidewalk and what the plan for the mulch is when the winds pick up in October. Lazaro Ramos, BrightView, responded that it is typical to place between 1-3 inches of mulch when used as a ground cover. He does not believe that more than 3 inches of mulch were used but he will review the areas to ensure that there is not too much mulch and that the sidewalks are clear. Carolyn Phillips added that rain could lead to the mulch moving further onto the sidewalks and if there was a fire, the mulch could pose a serious fire risk. Jake Friesen, CAM Manager, responded that the decision to use mulch, rather than DG (the best option from a fire safety standpoint), was made because of budgetary restrictions. Instances where the mulch is flowing onto the sidewalks are currently being dealt with on a case-by-case basis because we do not have room in the budget to use DG at the present time.
- g. Lazaro Ramos, BrightView, reported that the sod in the dog park is not recovering as planned. The sod was recently seeded, top dressed, and watered in order to facilitate the refurbishment. Ramos is hoping that in the next 30 to 45 days we will be able to see some real improvements.

## **VI. Committee Reports**

- a. Rules and Regulations Committee – Tom Bokhart (Chair)
  - i. Tom Bokhart, Rules and Regulations Committee Chair, reported that UGCAM asked for comments from the community on the proposed addendum to the Rules and Regulations. In addition, two homeowners conducted their own surveys. There were 27 comments submitted to the UGCAM Office. In the proposed addendum, there are 119 sections and the comments addressed 51 of these sections. The sections that received

the most comments were regarding pots and yard art, black out window coverings, unnecessary loitering, and suntan lotion/body oil at the pool. Bokhart commented that many of these rules are currently in effect and were not added in the proposed addendum. A survey conducted by a resident on NextDoor, asking if you reject or accept the proposed addendum, received 26 responses. 19 percent of responses accepted the addendum, 81 percent rejected one or more articles and said the proposed addendum was not acceptable. The final survey, asking residents if they opposed or approved of the proposed addendum received 21 responses. 90 percent of respondents rejected the addendum and 9 percent approved the addendum.

- ii. Tom Bokhart explained that the role of the HAC is to send a proposed addendum to the Site Authority, then the Site Authority will decide to approve or oppose the proposed addendum. Next, the Site Authority will notify owners, wait an appropriate amount of time, and then take it to the Site Authority Board to make the final vote.
- iii. Sandi Boyd, HAC Chair, responded that she will try to find a time for the HAC to go over the addendum, section by section, and consider all of the public comments that were submitted. In addition, Boyd believes that it is important that the HAC delineates which rules are already in effect and which rules were added in the draft of the proposed addendum. This is because most of the objections were in regard to existing rules. Tom Bokhart responded that many issues can be addressed fairly quickly, including typos, missing words, and clarifications. Most importantly, Bokhart added that when the HAC meets to work on the addendum, they must do so in an open forum and explain what is driving the addition of new rules (i.e. industry standards, past experiences with specific issues in the community, etc.). Melea King, reported that Mary Walzer, a townhome owner, commented in the chat that everyone homeowner should receive a paper copy of the proposed addendum before it is implemented. King agrees with this despite the environmental disadvantages of distributing so much paper. Kevin Olson, HAC Member, suggested that those who would like a physical paper copy of the proposed addendum could pick one up at the UGCAM Office in an effort to conserve paper. Carolyn Phillips, HAC Member, commented that the HAC needs to tell the community why each rule is being changed or added and that residents need to be given access to the redlined, original addendum. Tom Bokhart reiterated that he would like to explain the reasoning behind each additional rule verbally, during a meeting to discuss the proposed addendum and public comments. Carolyn Phillips disagreed and asserted that it must be in writing. Melea King agreed with Carolyn Phillips.

- b. Social Committee – Maisha Olson (Chair)
  - i. Melea King, HAC Member, reported that there was no July newsletter due to the holiday as well as a lack of content submitted by the community. You may email her at [meleahopper@yahoo.com](mailto:meleahopper@yahoo.com) if you have content you would like included in the newsletter. The Summer Movie Series is anticipated to begin on July 31<sup>st</sup> at the community park. If anyone has a generator they would be willing to let the Social Committee use for the Summer Movie Series, please let Melea King know. Tom Bokhart, HAC Member, asked if they could tie into the power at the Community Garden. King responded that she does not believe that there is power there but can look into it.
- c. Landscape Committee – Tom Bokhart (Chair)
  - i. Tom Bokhart, Landscape Committee Chair, reported that the Landscape Committee held a meeting without Olson or Phillips and therefore, a new meeting is going to be planned to include all new members of the Landscape Committee.
- d. Community Garden Committee – Gabrielle Powell (Chair)
  - i. Kevin Olson, Community Garden Committee member, reported that the Community Garden Committee is looking to have a meeting in the next week or so to discuss the Community Garden Rules and the garden expansion that is part of the 2021-2022 budget.
- e. Finance/Budget Committee – Sandi Boyd (Chair)
  - i. Kevin Olson, Finance/Budget Committee member, reported that the June financials looked relatively in line with the budgeted monthly expenditures. We were roughly \$55,000 over budget this fiscal year which is not bad on a \$1.7 million budget. These overages were well documented and should be considered when making next years budget.

**VII. Community Advisory Group – Melea King**

- a. Melea King, the new CAG Representative, had a transitional meeting with the previous CAG representative, Tom Bokhart, the day before and is not ready to report on her new position yet. King plans to report next month.

**VIII. Common Area Maintenance (CAM) Manager--Jake Friesen**

- a. Jake Friesen, CAM Manager, reported that on Monday, July 19<sup>th</sup> and Tuesday, July 20<sup>th</sup>, the Townside Pool will be closed to facilitate the repair of broken tiles in the pool. Melea King, HAC Member, asked when the rest of the pool furniture that was removed due to COVID-19 will be put back at the Townside Pool. Jake Friesen, CAM Manager, responded that he will look into it.

- b. Friesen also reported that on Monday, July 19<sup>th</sup>, Precision Concrete Cutting will begin their 2 to 3 week Trip Hazard Remediation Project. This project includes the driveway aprons that have never been addressed to date. Friesen requests that residents report any trip hazards to the UGCAM office if they have not already been numbered in blue by Precision Concrete Cutting.
- c. Friesen reported that he met with Sandi Boyd (HAC Chair), the Site Authority, CSUCI Facility Services, Mission Hills, and SoCal Gas about the installation of a 29-foot pole near the vehicular bridge. The pole will be solar powered and will monitor the gas meters on each unit in the community, including the 32-acres, remotely. This installation will be facilitated by CSUCI Facility Services and SoCal Gas.
- d. Friesen announced that after speaking with the Site Authority and the community's insurance carrier, Alliant, the UGCAM office anticipates sending notifications to those who have swings in the common area and will be asked to remove them immediately. This rule is a part of the Ground Sublease as well as a liability concern raised by Alliant.
- e. Tiina Itkonen, townhome owner, commented that she would like to see answers to questions that were not answered at the April 12<sup>th</sup> Insurance Webinar as well as the updated certificate of insurance (expired on July 1, 2021) on the CSUCI University Glen website. Jake Friesen, CAM Manager, responded that the UGCAM office had been in contact with Rosa Bravo of the Site Authority to receive the insurance information and we would then work to get this information on the website as soon as possible. Regarding the insurance certificates on the website, Friesen received the general liability certificate of insurance today and will post it. We are not in possession of the earthquake insurance certificate of liability yet but will be as soon as the Site Authority receives it.
- f. Melea King, HAC Member, reported that Sasha Strunk asked via chat whether or not we would be able to meet in the Community Center for the August HAC Meeting. Sandi Boyd, HAC Chair, responded that we cannot meet in the Community Center for the August HAC Meeting. Mission Hills owns the Community Center and therefore, have the right to decide how their amenities are used. Jake Friesen and Sandi Boyd have agreed to follow up on the issue with Mission Hills and the Site Authority.
- g. Melea King, HAC Member, reported that suggestions were made via chat regarding alternative locations for the August HAC Meeting (i.e. the park, the Town Center, etc.).

**IX. HAC Additional Discussion and/or New Topics -- (HAC Members)**

- a. No new topics were brought up for discussion.

**X. TIME CERTAIN 7:20 PM - Reserved for Public Comments**

- a. Carolyn Phillips, HAC Member, comments that Zoom webinars are not the best format to have HAC Meetings in.

- b. Patrick McClone, townhome owner, commented via chat: “The rules cannot move forward until the residents have a say”.
- c. Mary Walzer, townhome owner, commented via chat: It seems some rules are changed for some people, what is the secret procedure to have input?”
- d. Carolyn Phillips, HAC Member, commented that there are potholes on Camarillo St. that still need to be repaired.
- e. Simhan Mandyam, townhome owner, asked via chat “How can homeowners log issues so that HAC can address?” Sandi Boyd, HAC Chair, responded that you can email [hacinput@gmail.com](mailto:hacinput@gmail.com) with any comments, concerns, or a request to join an HAC committee.

**XI. Adjourn to Property Improvement Application Reviews**

- a. A single-family homeowner on the 300 block of Anacapa Island Dr. submitted a PIA to add gravel/rock in the front of their home. No additional action taken at this time pending further investigation.
- b. A single-family homeowner on the 300 block of Cuyler Harbor Dr. submitted a PIA requesting to repair and extend their existing fence from 4 feet to 6 feet tall. This PIA was approved by the HAC.
- c. A townhome owner on the 300 block of Twin Harbor Dr. submitted a PIA requesting to add additional lattice onto an existing stucco wall in order to increase privacy. This PIA was approved by the HAC.

**XII. Upcoming Meeting Dates and July 2021 HAC Meeting Attendees:**

CAG: August 26<sup>th</sup> at 4:00 pm  
 Site Authority: August 9<sup>th</sup> at 11:30 am  
 Next HAC MEETING: August 19<sup>th</sup> at 6:00 pm

HAC Attendees	
Sandi Boyd	TH-HAC Chair
Carolyn Phillips	SF-HAC Member
Tom Bokhart	TH-HAC Member
Melea King	TH-HAC Member
Kevin Olson	TH-HAC Member
Lazaro Ramos	BrightView
Jose Diaz	BrightView
Arnie Camp	CSUCI PD
Tiina Itkonen	TH
Simhan Mandyam	TH
Sasha Strunk	TH
Monica Greenberg	TH
Mary Walzer	TH
Juan Venegas	TH

Patrick McClone	TH
Sandra Bolger	SF
Tobey Wheeler	TH
Theresa Olivo	TH
Esteban	
Miriam Olson	TH
Rosa Bravo	Site Authority
Jake Friesen	TH-UGCAM Manager

## 2) Supporting Documents

### XIV: Zoom Chat Transcript

5:42:26 From Rosa Bravo to Everyone:

Hello, please confirm you see the chat

5:43:00 From Ivey Herren to All panelists:

I can see the chat!

5:43:38 From Rosa Bravo to Everyone:

Thank you.

5:43:49 From Sandi Boyd to All panelists:

I can see the chat

5:55:30 From Rosa Bravo to Everyone:

Hello

5:57:34 From Sandi Boyd to Everyone:

CA n you see my chat?

6:00:52 From Melea King to Everyone:

test

6:06:47 From Kevin Olson to All panelists:

What does not work?

6:07:02 From Carolyn Phillips to All panelists:

im seeing that it works

6:07:33 From Kevin Olson to All panelists:

It was working for me as an attendee

6:08:16 From Melea King to Everyone:

I chatted "test" but only the panelists could see it

6:6:39 From Ivey Herren to Everyone:

Attendees: If you have a question for Steve Offerman please raise your hand and

I will unmute you one at a time!

6:20:08 From Simhan Mandyam to Everyone:

I will be on phone

6:20:27 From Simhan Mandyam to Everyone:

I had question for Steve Obermann

6:21:6 From Simhan Mandyam to Everyone:

What are the plans on Emergency Management and Disaster Management?

6:21:31 From Simhan Mandyam to Everyone:

for UGLEN

6:24:43 From Ivey Herren to Everyone:

Attendees: Please raise your hand if you have a question for Arnie and I will

unmute you!

6:29:11 From Ivey Herren to Everyone:

Attendees: Please raise your hand if you have any BrightView or landscape related questions and I will unmute you!

6:32:08 From Simhan Mandyam to Everyone:

When was the last time irrigation controller were updated?

6:32:38 From Jose Diaz to All panelists:

uglandrefurb.phase1@gmail.com

6:34:36 From Simhan Mandyam to Everyone:

Time controller and flowrates?

6:36:31 From Simhan Mandyam to Everyone:

Question on Phase-2 , when, will it overlap now that the Phase-1 project is out of sync?

6:37:47 From Simhan Mandyam to Everyone:

Will it overlap with new budget cycle?

6:39:12 From Simhan Mandyam to Everyone:

Why Tom can you explain...why are you nodding your head?

6:42:27 From Mary Walzer to All panelists:

We have a time certain for ending the meeting at 7:15, is that correct? Because we are WAY behind in the agenda, we started on Landscaping at 6:24 and it is now 6:41. How is this going to be handled when we “run” out of time? Of course these ideas are all important, but unfortunately, we are all muted and the meeting is being presented as a webinar.

6:45:40 From Mary Walzer to All panelists:

I never saw a survey.

6:46:36 From Melea King to Everyone:

the survey was informal & completed by a homeowner, so not all homeowners received it

6:47:27 From Mary Walzer to All panelists:

Where are these surveys being shared?

6:47:47 From Melea King to Everyone:

the surveys were shared back to Jake after they were collected

6:48:08 From Mary Walzer to All panelists:

It doesn't make sense to have a haphazard dissemination of information. ALL residents need to have access and be queried. Please!

6:49:01 From Simhan Mandyam to Everyone:

2 out 3 nREJECT 67% 2/3 Majority

6:49:21 From Melea King to Everyone:

Mary - the rules were sent via E-blast with instructions to provide feedback to Jake. A couple of homeowners took it upon themselves to create surveys of their own which they then forwarded the results of to Jake. That is what Tom is reporting on now

6:49:27 From Mary Walzer to All panelists:

A paper copy needs to be given to all who CAM fees, just like the CAM elections were done. Thank you!

6:49:46 From Melea King to Everyone:

So, to be clear.....the recommended changes to the rules & regs were sent to ALL homeowners via E-Blast

6:50:06 From Mary Walzer to All panelists:

From the CAG meeting the site authority did not WANT to change any rules. It came from the HAC.

6:50:21 From Melea King to Everyone:

I don't disagree with you regarding providing paper copies to all homeowners

6:50:27 From Mary Walzer to All panelists:

We need to make sure that the community has input.

6:50:39 From Mary Walzer to All panelists:

Thank you, Melea King .

6:51:41 From Mary Walzer to All panelists:

The key word is FOR the community, not without their consent.

6:52:50 From Simhan Mandyam to Everyone:

Take a poll on what is the real ISSUE?

6:52:59 From Patrick McClone to All panelists:

We need an open format where residents are heard. We tried to get Tom to share way back in February and March. He refused to share.

6:53:05 From Simhan Mandyam to Everyone:

not perceived ISSUE

6:53:14 From Mary Walzer to All panelists:

I signed a ground sub lease in 2006, why are we changing rules?

6:53:33 From Mary Walzer to All panelists:

Thank you! YES!

6:53:49 From Patrick McClone to All panelists:

Who and why are driving the rules. How about we just follow and enforce the old rules

6:54:03 From Mary Walzer to All panelists:

That's unfair.

6:54:40 From Patrick McClone to All panelists:

Let her finish

6:55:05 From Mary Walzer to All panelists:

YES! The purpose! Exactly! Thank you, Carolyn Phillips!

6:55:10 From Mary Walzer to All panelists:

In the doc1

6:55:6 From Sasha Strunk to All panelists:

Exactly, Carolyn! Why wasn't a redlined document provided?

6:55:34 From Mary Walzer to All panelists:

Must be in writing!

6:55:41 From Simhan Mandyam to Everyone:

It has to be in writing

6:56:05 From Patrick McClone to All panelists:

Who is asking to change the rules??

6:56:13 From Monica G. to All panelists:

Needs to be in writing

6:56:14 From Simhan Mandyam to Everyone:

HAC Board need to get the input from homeowners

6:56:15 From Mary Walzer to All panelists:

We asked to see the changes in late winter and were told no.

6:56:29 From Tobey Wheeler to All panelists:

I disagree emphatically. The community was MOT involved and this is basically a  
“pet peeve” event.

6:56:31 From Mary Walzer to All panelists:

We asked again in Early Spring and were told no.

6:57:04 From Mary Walzer to All panelists:

Transparency is key. We are paying A LOT of money each month. Who asked for  
any change to the ground sublease?

6:57:06 From Melea King to Everyone:

Melea King hopper@yahoo.com

6:57:33 From Carolyn Phillips to All panelists:

The document must be redlined with the reasoning for the changes before it is  
given to the community for their approval or disapproval.

6:57:52 From Patrick McClone to All panelists:

Jake...just want to be clear that you are working on my FOIA request regarding the  
response from the SA about addendum changes??

6:57:55 From Mary Walzer to All panelists:

The original rules that we signed off on have been enforced haphazardly since 2006, why would residents pay any attention.

6:58:04 From Mary Walzer to All panelists:

This is a much larger conversation.

6:58:31 From Mary Walzer to All panelists:

Also, I would like a break down of how monthly CAM fees, and I have been asking for this for ten years.

6:58:52 From Mary Walzer to All panelists:

\*sorry "are being used"

7:00:09 From Simhan Mandyam to Everyone:

Who is the Chairman again?

7:00:23 From Melea King to Everyone:

Chairman of HAC is Sandi Boyd

7:01:04 From Sasha Strunk to Everyone:

It's 7pm and according to the agenda, we still have 35 minutes worth of discussion.

There needs to be better time management and space built into the agenda for questions on each section.

7:01:57 From Patrick McClone to Everyone:

Better time management is needed.

7:02:14 From Melea King to Everyone:

agreed Sasha! And I sent an email to the HAC about this topic earlier this evening

7:02:6 From Melea King to Everyone:

thank you for voicing your concern!

7:03:05 From Patrick McClone to Everyone:

Please slow down on the new rules. There are still plenty of questions.

7:04:27 From Carolyn Phillips to All panelists:

I agree Patrick McClone. We need to slow down.

7:05:45 From Patrick McClone to Everyone:

And, this Zoom webinar format is NOT resident friendly. Webinars are designed to limit attendee participation. Future meetings must be in person.

7:06:26 From Mary Walzer to All panelists:

Yes, please, we need to change this format. It creates a lack of transparency and hinders communication.

7:06:41 From Melea King to Everyone:

Patrick - we did try to have this month's meeting in person, since restrictions were lifted as of 6/15 however we didn't receive permission to use the rec room in time for this meeting. We absolutely expect to have a hybrid meeting in August.

7:06:59 From Melea King to Everyone:

hope to see you there :)

7:07:13 From Sasha Strunk to Everyone:

Agree on the in-person meetings. These Zoom meetings have been designed for minimal feedback from the community.

7:07:46 From Sandi Boyd to Everyone:

We are looking to be able to meet in person and broadcast on Zoom. Do not yet have permission to do so.

7:08:43 From Patrick McClone to Everyone:

The broadcast cannot be in a Webinar format. Who sets up these zoom broadcasts?

7:09:29 From Melea King to Everyone:

Rosa Bravo sets these zoom meetings up

7:09:42 From Melea King to Everyone:

if you have suggestions for improvement, perhaps you can forward to her :)

7:11:29 From Patrick McClone to Everyone:

Thank you and I have been in email and phone contact with Rosa.

7:11:54 From Melea King to Everyone:

If there is anything you would like me to follow up on with her specifically, please feel free to email me :)

7:12:07 From Sasha Strunk to Everyone:

Are we able to meet in the Rec Room for the Aug meeting?

7:14:07 From Patrick McClone to Everyone:

We can meet anywhere!!

7:14:41 From Mary Walzer to All panelists:

How about the basketball court?

7:14:44 From Patrick McClone to Everyone:

We are not part of CSUCI.

7:15:22 From Tiina Itkonen to All panelists:

Sandi, my questions are at the end of the insurance presentation. It is on the website

7:15:23 From Mary Walzer to All panelists:

When you say Mission Hills, do you mean Kennedy Wilson?

7:15:33 From Tiina Itkonen to All panelists:

There were many other questions

7:15:43 From Sasha Strunk to Everyone:

Yet the homeowners pay monthly for usage of the Rec Room?

7:15:47 From Patrick McClone to Everyone:

We don't need KW/Mission Hills to meet.

7:15:50 From Tiina Itkonen to All panelists:

Melea King can you see my test

7:15:54 From Mary Walzer to All panelists:

Good point Sasha!

7:16:01 From Carolyn Phillips to All panelists:

yes

7:16:45 From Patrick McClone to Everyone:

We can't meet like this anymore. Sending blind comments is NOT user friendly.

It is HAC and KW friendly.

7:5:16 From Melea King to Everyone:

Tiina - if I missed anything from you, please email me at Melea King  
hopper@Yahoo.com

7:6:16 From Patrick McClone to Everyone:

Public comment: The rules cannot move forward until the residents have a say.

7:6:36 From Patrick McClone to Everyone:

Patrick McClone

7:6:51 From Mary Walzer to All panelists:

I agree, wholeheartedly. Mary Walzer

7:6:52 From Patrick McClone to Everyone:

You can use my name.

7:7:03 From Simhan Mandyam to Everyone:

How Can people log issues so that HAC can address?

7:7:12 From Patrick McClone to Everyone:

I am okay. Transparency is key and the rules committee has not be transparent.

7:7:14 From Tobey Wheeler to Everyone:

The community was not involved, the rules are unacceptable

7:7:41 From Simhan Mandyam to Everyone:

How can homeowners log issues so that HAC can address?

7:7:50 From Tobey Wheeler to Everyone:

The community was not appropri

7:20:01 From Patrick McClone to Everyone:

We need contact info for all of the HAC reps.

7:20:05 From Mary Walzer to All panelists:

Public comment: it seems that some rules are changed for some people, what is the secret procedure to have input?

7:20:07 From Miriam Olson to All panelists:

Carolyn, This has been brought up for at least a year with CAG

7:20:37 From Miriam Olson to All panelists:

I bring it up every month.....that a proper patch is needed

7:21:06 From Carolyn Phillips to All panelists:

thank you. What do they say? Do we need to go the the Site Authority?

7:21:13 From Patrick McClone to Everyone:

Type it in the chat, please

7:21:7 From Simhan Mandyam to Everyone:

Please provide HAC Board members emails also

7:21:47 From Miriam Olson to All panelists:

Laurie Nichols is aware, and it would be great if Melea King raised this issue again, as coming from HAC rep would be helpful

7:21:59 From Patrick McClone to Everyone:

Are these issues that should be handled by UGCAM/Kennedy Wilson?

7:22:02 From Mary Walzer to All panelists:

My understanding from the CAG is that the role of the HAC is to approve architectural changes, is that accurate?

7:23:07 From Carolyn Phillips to All panelists:

yes

7:23:24 From Patrick McClone to Everyone:

Residents should stay

7:23:46 From Patrick McClone to Everyone:

The purpose of the HAC is architectural guidance. This is still the HAC meeting

**XIII: Link to July 2021 HAC Meeting Zoom Recording:**

- a. <https://www.youtube.com/watch?v=hlhgiD3M1GM>